

GENERAL CONTRACTUAL CONDITIONS
BEYOND VISUAL LTD.

PREAMBULUM

The present General Terms and Conditions contain the general terms and conditions of **Beyond Visual Korlátolt Felelősségű Társaság** (registered office: 2045 Törökbálint, Határ utca 1.; tax number: 10542994-2-13) (hereinafter referred to as the "**Contractor**") as the exclusive, unrestricted copyright holder of the software "Web Sales Solution" and "Interactive Sales App" developed by it. The Contractor shall provide the development of this software and the addition of visual content to this software for individual orders within the scope of its business activities and shall grant the right to use the copyright created within the scope of this activity under the conditions and to the extent provided for in this contract.

An itemised list and description of the services provided by the Contractor is set out in Annex I to these GTC.

Place of publication of the GTC: <https://www.beyond-visual.com/>.

These GTC are an inseparable annex to the individual orders between the Contractor and its customers, and by signing each individual order, the customer declares that he has read and understood the contents of these GTC and accepts them as part of the contract as binding upon him.

DEFINITIONS

General Terms and Conditions	means these general terms and conditions.
Confidential Information	All information relating to the operation, management, business relations, financial situation, personnel, business solutions and know-how of the party, as well as any copyright created or developed in the course of the performance of this contract, all data and information subject to this contract or other intellectual property rights, which have come to the knowledge of the other party in connection with the performance of this contract, regardless of the manner in which they came to the knowledge of the other party. This shall also include the Software, the Development and the Product under the Project Agreement itself, until it is delivered to the Customer.
Parties	the Contractor and the Customer jointly.
Development	2D and 3D presentation systems integrated into the Software, and the Software as a whole.
Customer	means the person who has entered into a legal relationship with the Contractor by signing a Project Contract for the Product or Service specified in these GTC or in the Project Contract.
Project Contact	means the written contract concluded between the Contractor and the Client, of which these GTCs form an integral part.

Treaty	by signing the Project Agreement (and thereby simultaneously accepting these GTC), constitutes a contract between the Parties for the Services specified in these GTC and the Project Agreement and subject to the terms and conditions set out therein.
Service	the services provided by the Service Provider to the Customer under the Project Agreement, which, depending on the terms of the Project Agreement, may be those set out in Annex I to these GTC.
Software	means the software identified in these GTC or in the Project Agreement as the exclusive intellectual property of the Contractor.
Contractor	a Beyond Visual Korlátolt Felelősségű Társaság seat: 2045 Törökbálint, Határ utca 1. company registration number: 13-09-212722 Tax number: 10542994-2-13 statistical identifier: 10542994-6201-113-13 e-mail contact: [...]

Subject of the contract

1. By signing the Project Agreement, the Customer orders and the Contractor, by signing the Project Agreement, accepts to perform the Services as detailed in the Project Agreement, subject to the terms and conditions set out in these GTC and the Project Agreement.
2. The actual content of the legal relationship between the Parties shall in all cases be determined by the Project Agreement between the Parties and these GTCs, which form an integral part of it.

General provisions

3. The Parties declare that they are not aware of any fact or circumstance that would limit or frustrate the formation of the Contract or the validity of the Contract.
4. The Contractor declares that it has all the skills, experience, expertise, qualifications and licences necessary to perform its obligations under the Contract in accordance with the Contract.
5. The persons representing the Parties at the conclusion of the Contract declare that they have full power to conclude the Contract on behalf of their company.
6. The Parties shall draw each other's attention to any circumstances which are not in conformity with the applicable legal provisions in force or which would result in the implementation being inappropriate, unprofessional or incapable of achieving the purpose of the Contract and shall at the same time propose the means of implementation appropriate to these circumstances. If the Customer insists on implementation in accordance with his original instructions despite the warning, the Contractor shall not be liable for the consequences of such implementation in connection with the Customer's instructions. The Contractor shall, following the Customer's request, without undue delay, indicate if the Customer's instructions are unprofessional or inappropriate and shall, in this case, propose an appropriate and professional solution to achieve the result desired by the Customer.

Transfer of information

7. The Customer undertakes to provide the Contractor with the data, information or other declarations required for the Contractor's performance, the items of which are listed in Annex I

for each service or product, within three working days of the conclusion of the Project Contract. If the Client is in default with this obligation, the time limit for performance of the Project Contract shall be automatically extended by the duration of the default at the expense of the Contractor. If the Contractor requires additional data, information or other declarations for the performance of the Works, it shall inform the Client thereof. If the Customer is more than 30 working days late in supplying the data and fails to do so within 5 working days of the subsequent e-mail reminder, the Contractor shall be entitled to terminate the Project Contract with immediate effect.

8. The Contractor shall inform the Customer of the performance of the Project Contract at the Customer's request, provided that if the Customer requests regular information from the Contractor, the Parties shall regulate the rules and regularity of such information in the Project Contract.
9. During the execution of the Works under the Project Contract, the Contractor and the Client shall communicate continuously in relation to the performance of the Works. The Customer shall respond to any questions raised by the Contractor in relation to the Work under the Contract within 2 Working Days at the latest. If the Customer fails to respond to the Contractor's question(s) within 2 working days or is late in doing so, the agreed time for performance shall be automatically extended by the period of the delay in responding. If the Customer does not make a declaration of acceptance of the completion of a work process within the above two-day period, the work process shall be deemed to have been accepted.

Change in tasks

10. The Parties stipulate that the Contracting Authority shall have the right to monitor and evaluate the progress and results of each sub-task in relation to the Project Contract. As a result of the review, the Customer shall be entitled to request and propose changes to the cooperation and/or the respective tasks, on the basis of which the Contractor shall be obliged to perform the work taking into account such changes, provided that the changes do not affect the tasks already contractually performed by the Contractor and that taking into account the proposals does not entail any substantial additional work for the Contractor than that which was planned.
11. If it is necessary to carry out modifications or changes of such a nature that the Contractor could only carry out by performing additional work and/or the modification deviates from the tasks specified in the Project Contract and affects an essential element of the Project Contract, the Contractor shall inform the Customer in advance of this and of the expected additional costs. The Contractor shall be obliged to carry out these works if the Customer accepts the additional fees and costs specified by the Contractor by e-mail.
12. The Parties agree that if the Customer has any additional requirements or orders beyond the requirements and conditions set out in the Project Agreement, the Contractor shall be entitled to additional - hourly - remuneration in connection with their fulfilment, the amount of which is set out in the Project Agreement . Prior to the performance of any additional work under this clause, the Contractor shall notify the Client in writing of the fact and the expected number of hours of work and any resulting change in the Project Deadline.
13. The Parties stipulate that the Customer shall be entitled to convene a face-to-face meeting or videoconference in connection with the project, if the progress of the project so requires.
14. Unless otherwise provided for in this Contract, the Parties exclude the possibility for either Party to discharge its payment obligations under the Contract by set-off.
15. The Parties acknowledge that they are familiar with and understand the Annexes, which form an integral part of the Contract (i.e. either these GTC or the Project Contract), and their contents.
16. The Contractor shall commence its activities immediately after the signature of each Project Contract, or, if an advance payment is stipulated, after the payment of the advance payment to the Contractor, but not later than 15 days after the fulfilment of these conditions.

Creation of project contracts

17. The Project Agreement shall be concluded in writing, after prior business consultation between the Parties, and signed by both Parties.
18. In the case of the designation of a product or service used in the Project Agreement (e.g. Web Sales Solution), their specifications, technical features and workflows are as described in Annex III to this Agreement. If the Customer wishes to deviate from the specifications set out in the Annex for certain products, the deviations shall be recorded accordingly in the Project Contract.

Performance of the contract

19. The Contractor shall be entitled to use subcontractor(s) at its own expense and responsibility for the performance of the tasks under each Project Contract. The Contractor shall not be obliged to inform the Client thereof or to seek its approval.
20. There shall be no direct legal relationship between the Customer and any subcontractor or other person assisting the Contractor in the performance of the work. If the Contractor engages the services of another person, the Contractor shall be liable for the conduct of that person as if he had acted as such.

Take-over, test period, certificate of completion

21. Upon completion of the tasks specified in the Project Contract, the Contractor shall inform the Client of the completion.
22. In the case of graphic products (e.g. images, film), the Parties shall carry out a delivery procedure. The Customer shall cooperate with the Contractor during the hand-over procedure, take delivery of the ordered product in case of contractual performance and issue a certificate of performance (hereinafter referred to as "Certificate of Performance") within 3 (three) days after receipt and send it to the Contractor by post or e-mail.
23. In the case of all products and services, the Contractor shall perform in accordance with the Contract if the result complies with all the requirements of the Contract in terms of quality, quantity, content and form and is suitable for the intended use. Performance shall be deemed to be in conformity with the contract if there is no obvious impediment to the intended use or other serious defect.
24. The Customer may not refuse acceptance of the graphic products on the basis of minor errors or subjective opinions, provided that the final result is otherwise in accordance with the data received and the inter-working consultations.
25. If the Contractor performs in accordance with the Contract, or if the Customer refuses to issue a Certificate of Completion on the basis of a minor defect or subjective opinion, the Parties shall be deemed to have verified performance on the 3rd day after the date of acceptance of the handover and the Contractor shall be entitled to invoice the relevant Fee.
26. The Customer shall review the Product(s) delivered for review within the time period specified in the Project Contract, but not exceeding 10 working days, from the date of delivery, and shall notify the Customer within this period if it has any quality objections (hereinafter referred to as the "Test Period"). During the Test Period, the Customer shall no longer be entitled to notify any claims other than those set out in this Contract or its Annexes.
27. The Customer shall - in case of Contractor's contractual performance - confirm Contractor's performance by signing a Certificate of Performance no later than the first working day following the end of the Test Period. If during the Test Period a defect or other serious defect clearly impeding the intended use occurs, the Contractor shall, on the basis of the defects specified in detail by the Customer and after delivery of this list, correct the defect within a further 7 working days without any legal consequences, after which a further test shall be carried out for a maximum of 10 working days. If the product is not delivered within this period and is fit for its intended use and in conformity with this Contract, the Customer shall be entitled to

terminate this Contract and the Project Contract, after which the Parties shall settle their accounts with each other on a pro rata basis for the services and consideration provided.

The above-mentioned "serious" and "defects preventing normal use" are defined as follows:

- *One or more of the functions of the Software do not operate in the manner specified in the Annex to this Agreement, or differ significantly therefrom.*
- *A problem that makes it impossible to use all or a distinct part of the system (application), or some of its basic functions, or a failure that limits the system, the part (application) or the function concerned to such a serious degree that it cannot be used in the course of daily activities (or can be used only at unreasonable expense that is not economically justified).*

Examples include:

- *Frequent, unpredictable and unprotectable system (application) downtime, crashes, when the persistence of the error requires the application to be restarted,*
- *Serious damage to the database or data set, integrity or consistency,*
- *An obstacle that is a failure so severe that the system (application) cannot be used in any way. Without correcting the fault, it is not possible to imagine a live operation.*

The Customer shall not be entitled to refuse to sign the Certificate of Performance on the grounds of an insignificant defect or a defect which does not materially impede use and is based on subjective judgement. If the Customer refuses to confirm performance on the grounds of a defect which does not prevent normal use or which is not serious, or if the Certificate of Performance is not signed within the time limit set out in this Chapter for any other reason not covered by this Clause, the Parties agree in advance that, on the first day following the end of the Test Period, they shall be deemed to have successfully completed the Test Period and that the performance shall be deemed to have been accepted without any further response from the Customer, and the Contractor shall be entitled to invoice the Performance Fee.

The definition of "Insignificant" and "Not materially prejudicial to use" errors mentioned above:

- *An error that causes a feature of an application to function in a way that is not expected, and that causes that feature to be partially unusable, while allowing the rest of the system to continue to work properly.*
- *An error that does not affect the operation of the system in any significant way, but reduces its usability, cannot be included in the previous points.*
- *Other minor aesthetic defects.*

28. The Parties agree that the issue of a Certificate of Completion shall not be refused if the acceptance procedure has been omitted for reasons for which the Contractor cannot be held liable or if there is a defect which is clearly insignificant in relation to the contractual purpose of the Project Contract.

29. In the event of refusal to issue a Certificate of Completion without due legal basis or due to a clearly insignificant error, or in the event of late issue of a Certificate of Completion, the Contractor shall be entitled to invoice the work performed.

30. The Contractor shall be entitled to invoice for certain instalments of the Fee after the conditions of the Project Agreement schedule have been met.

Documentation

31. The Parties shall make provision in the Project Agreement for the Customer's requirements regarding the documentation. Otherwise, the Contractor shall not be obliged to produce, free of charge, any documentation, studies, accounts, etc. relating to the project, other products or tasks created or the performance of the tasks specified in the Project Contract.
32. The Contractor shall be entitled to keep documents generated in connection with the business, economic relationship, orders, professional information between the Parties even if they contain Confidential Information.

Time limits

33. If, for reasons beyond the Contractor's control, the deadlines for performance under this Contract or the Project Contract cannot be met, the relevant deadline for performance shall be extended by the duration of the impediment. The justified costs of the extension of the time for performance for reasons not attributable to the Contractor shall be borne by the Client.
34. Failure to meet the deadline due to a force majeure event shall not be considered as a default on the part of the Contractor, in which case the deadline shall be automatically extended until the force majeure event has ceased to exist. In particular, the Parties agree that an unforeseeable circumstance beyond the Contractor's control, the consequences of which the Contractor could not have avoided even with the greatest care, shall be deemed to be a force majeure event. In particular, but not exclusively, the Parties shall consider force majeure to be: natural disasters, floods, fires, prolonged power cuts, unusually adverse weather conditions, war or other military or terrorist activities, strikes, changes in legislation, changes in labour market conditions, epidemics.

Guarantee

35. The Contractor shall undertake maintenance obligations (hereinafter referred to as the "Warranty Period") for the Software Products from the date of signing the Certificate of Completion or, in the absence thereof, from the date of successful completion of the Test Period, in order to ensure their operation as set out in Annex I to this Contract.
36. The Contractor undertakes to start the repair of a possible defect within 7 working days at the latest from the date of the Customer's e-mail notification of the defect sent by the Customer via the contact persons. The Contractor shall carry out the repair free of charge.
37. The Customer shall notify the Contractor of the occurrence of a defect within a time limit of 15 (fifteen) days from the date of its knowledge of the defect, specifying the defect.
38. The length of the Guarantee Period will be defined in the Project Agreement for each product. If the Project Contract does not refer to the Guarantee for a Product, that Product is not covered by the Guarantee.
39. If the defect is attributable to the fault of the Customer or a third party, it is not covered by the Guarantee and the Contractor shall be entitled to separate remuneration for the related maintenance and operation services during the Guarantee Period, the amount of which shall be set out in the Project Contract.

Contractor Fee and payment terms

40. The Contractor shall be entitled to remuneration under the Project Agreements (the "Fee"). The amount of the Fee shall be determined by the Parties in the ad hoc Project Agreement. If the Parties have agreed to an hourly Rate in the Project Agreement, the Contractor shall be entitled to be paid for each hour of work commenced.
41. After the Contractor has performed each Project Contract in accordance with the Contract, the Customer shall issue a Certificate of Performance.

42. If the Project Agreement provides for the possibility of separate remuneration for the performance of any additional work, the Contractor shall keep an itemised record of these hours of work, which shall be sent to the Client by the 5th day of the month following the month in which the work was performed. If the Customer does not dispute the content of this record (or does not react to it) within 3 working days, it shall be deemed to be accepted and the Contractor shall be entitled to submit an invoice for the items included in this record.
43. The Parties shall be deemed to have paid the relevant instalment of the fee when it has been credited to the Bank Account.
44. If the Customer requests the Contractor to indicate on its invoice a unique identifier (e.g. PO number), which has been specified or provided by the Customer, the Customer shall be obliged to obtain the identification number on its own initiative, without any special request or notice, prior to the issue of the invoice. Failure to indicate this identification number (PO number) on the invoice shall not relieve the Customer of its obligation to pay the fee.
45. In accordance with the provisions of the Civil Code in force, if the performance of the contract or the execution of the tasks ordered by the Customer is interrupted or impossible due to the will of the Parties or due to the breach of contract of one of the Parties, the Parties shall be obliged to settle accounts with each other for the activities performed until the interruption of the works.

Late payment

46. If the Customer or the Contractor is in default with any payment/reimbursement obligation, it shall be obliged to apply the provisions of the Civil Code from the date of default until the date of performance. 6:155 (1) of the Contractor's obligations to the other party.
47. If the Customer's or the Contractor's delay in payment/repayment exceeds 30 (thirty) working days, the other party shall be entitled to a daily penalty for late payment for the days of delay, the amount of which shall be 0.5% of the amount of the delayed payment/repayment, but not more than HUF 20,000 per day, provided that the total penalty shall not exceed 20% of the fee set out in the Project Agreement.
48. If the delay exceeds 60 (sixty) working days, the Party entitled under the preceding points shall be entitled to terminate these GTC and the Project Contract with immediate effect and to claim damages, such as legal costs, resulting from the failure of the Contract, without further notice.

Copyrights

49. The Parties agree that the Contractor shall have all rights to the software products, visual content and other copyrights within the scope of the Development, as well as to the intellectual property rights arising in the course of the Development in connection with the performance of the Project Contract (hereinafter referred to as the Intellectual Property Rights), and that the Contractor shall not be entitled to transfer them under this Contract, and the Customer shall not acquire any property rights over the Intellectual Property Rights.
50. The Parties agree that the Customer shall not acquire any proprietary rights over the Intellectual Property under this Agreement. The Contractor shall grant to the Customer a non-exclusive right of use to the extent strictly necessary for the use and exploitation of the Works within the scope of the Developments under the Project Agreement in connection with the Customer's business as set out in the Project Agreement, whereby the Customer shall acquire a non-exclusive right of use and exploitation of the Developments in connection with its business as set out in this Agreement. The Parties specifically stipulate that this right of use shall not include, in particular, the right to further develop, modify, adapt, sublicense, transfer, distribute, reproduce or use the Software(s) in a manner not in accordance with this Agreement, and the Contractor shall not transfer the source code or source file. The right of use of the Intellectual Works shall be non-transferable and shall last for the duration of this Agreement. The consideration for the right of use is included in the Contractor's fee. The Customer shall only have the right to use the Software under this Clause if the subject matter of the Project Agreement includes the use of any Software by the Customer in accordance with Annex I.

51. The Contractor warrants that no third party shall have any right over the Development(s) which would restrict or exclude the use of the Development by the Customer under this Agreement.
52. In the case of visual content created by the Contractor for the Software - or even for a separate order -, in particular in the case of visual designs and animations, the Contractor grants the Customer permission for their further placement or other use outside the Software.
53. The Contractor shall be entitled to refer to the intellectual works created by it under the Contract and to the Customer as its customer.
54. The Customer's right of use is unlimited in terms of the number of actual users and workstations.

Statements and contacts

55. The Parties shall make all notifications and enquiries regarding the Projects to each other through their designated contact point in the Project Agreement.
56. The Parties shall immediately inform each other in writing of any change of the above addresses. Damages resulting from delay in notification shall be borne by the defaulting Party.
57. The Project Contract may be amended, supplemented, including, but not limited to, modifying deadlines, requesting additional improvements, and the Parties may also consult each other on the performance of the Project Contract by e-mail. Amendments/additions to the Project Contract by e-mail shall be made by the Party concerned sending an e-mail to the contact person of the other Party indicated in the Project Contract from the e-mail address indicated in the Project Contract to the e-mail address indicated in the Project Contract. Any modification of the Project Agreement by email shall be deemed to have been made and accepted if and from the date on which the other Party confirms by email in the same manner.
58. Any change in the contact person or contact e-mail addresses shall not constitute a change to the Project Agreement, but the Parties shall notify each other of the change in advance, if possible, or immediately by e-mail. The Party concerned shall be liable for any damage resulting from any delay or failure to notify the change.
59. The Parties agree that a postal consignment shall be deemed to have been delivered on the 5th day after the second attempt at delivery, even if the return receipt is returned to the sender marked "not sought", "moved" or "not received/refused". For notifications delivered or sent by hand, a written confirmation of the addressee party is required.
60. The electronic mail is deemed to be delivered on receipt of the acknowledgement of delivery by the sender or at 12.00 noon on the 2nd working day after it was sent, even if no acknowledgement of delivery has been received.
61. If the Parties discuss any matter relating to the Contract orally or by telephone, the Party raising the matter shall prepare a written memorandum within 2 (two) working days and send it to the other Party, which shall acknowledge it within 2 (two) working days.
62. If the Customer fails to respond to the reminder within the above deadline, the contents of the reminder shall be deemed to have been accepted by the Customer.

Responsibility

63. The Parties agree that the Contractor's liability for damages shall be limited to the amount of the Fee in connection with the performance of this Contract and the Project Contract. This limitation shall be subject to the provisions of the Civil Code. 6: 152.
64. The Contractor shall not be liable for any damage to or malfunctioning of the items included in the Development resulting from improper, insufficiently careful or other than as instructed use, and the Contractor shall not be liable for any such damage or malfunctioning.
65. The Customer shall be liable for any damages resulting from the improper use or unauthorized use of the elements within the scope of the Development, in particular from the decryption of the source code of the system, from the alteration of the operating principle of the system or otherwise from their modification, reworking, other unlawful use exceeding the right of use granted in this Contract.
66. The Customer acknowledges that the software products and visual content and content illustrations within the scope of the Development may differ from reality or contain elements that differ from reality. The Contractor shall not be liable for any resulting damages.
67. The Contractor shall not be liable for any errors resulting from the failure of a browser program or the computer (hardware and/or software) that runs it. The Contractor shall not be liable for errors resulting from the incompatible operation of browser programs and their versions released after the test period.
68. The Customer shall be liable for any damage resulting from non-compliance with the provisions on system requirements and operating conditions set out in Annex I.

Late performance

69. The Customer shall be entitled to a daily penalty equal to 0.5% of the Net Fee specified in the ad hoc Project Contract, but not exceeding HUF 20 000 (i.e. twenty thousand) per day, in the event of delayed performance for reasons attributable to the Contractor, provided that the total amount of the penalty shall not exceed 20% of the Net Fee. If the delay for which the Contractor is responsible exceeds 30% of the time allowed for the contractual performance of the project in question, the Client shall be entitled to terminate the Project Contract concerned with immediate effect without giving any reason. The Customer shall be entitled to liquidated damages only in the event of a delay by the Contractor in meeting the final deadline for the Project, this clause shall not apply to partial deadlines.
70. The amount of the penalty shall be enforced by the Customer by means of a separate payment notice. The Contractor shall have 15 working days to remedy its breach of contract.

Loyalty

71. The Parties undertake to be mutually loyal. In the case of persons involved or concerned in the performance of the Contract, the Parties undertake to refrain from enticing, employing or offering to employ, including indirectly (through third parties), the other Party's employees or agents during the term of the Project Contract and for 24 months after its completion, unless otherwise agreed by the Parties.
72. The Contracting Party violating the provision of the preceding paragraph shall pay a penalty of HUF 20.000.000,- (i.e. Twenty Million HUF) per employed employee to the aggrieved Party.

The Party entitled to the liquidated damages may claim compensation for the damage incurred in addition to the liquidated damages.

Confidentiality rules

73. The Parties undertake not to disclose to any third party, use for any purpose not necessary for the performance of this Agreement, disclose to the public, and keep confidential during and after the term of this Agreement, any Confidential Information obtained during the term of this Agreement.
74. The receiving party undertakes to treat the Confidential Information confidentially and not to disclose it to any third party, solely for the purpose of performing this contract.
75. The recipient agrees to take all reasonable steps to protect the confidentiality of the Confidential Information and to prevent the disclosure and use of the Confidential Information and to prevent the Confidential Information from becoming public knowledge or being disclosed to persons not entitled to receive it under this Agreement.
76. The obligation of confidentiality of the Recipient under this Agreement shall continue in full force and effect without limitation in time after the termination of this Agreement for any reason between the Parties.

Data management

77. In the case of an order for Web Sales Solution, if it appears under a domain operated by the Contractor, the Customer may request the placement of cookies. In this case, the Customer is obliged to indicate the Contractor in the data management information available on the website as the operator of the sub-website and, in this context, as the Customer's data processor. The Customer shall indicate in its privacy policy the following information about the cookies placed on the sub-website operated by the Contractor: cookie name, type, scope of data processed, purpose of the cookie, expiry date, and provide the necessary general information that cookies essential for the operation of the site are processed on the basis of the legitimate interest of the data controller, while additional cookies (e.g. statistical, marketing cookies) are processed on the basis of the consent of the visitor. The Contractor will provide the Customer with a summary of the variable data in the form of a table per project.
78. In the case of ordering Web Sales Solution, if the Customer also requests an offer request interface, the personal data provided by visitors to the website will be processed by the Contractor's server and transmitted to the Customer. In this respect, the Contractor shall be considered as a data processor. If the Contractor also operates a request for proposal platform, the Customer shall indicate the Contractor as a data processor in its data processing prospectus.
79. The Parties shall comply with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR"), the Hungarian legislation adopted pursuant to or in accordance with the express authorisation granted by the GDPR, and the documents issued by the National Authority for Data Protection and Freedom of Information.

Scope of the contract

80. The Parties agree that these GTC are concluded for an indefinite period.
81. This contract shall enter into force upon signature by both parties.

82. The Parties stipulate that they may amend this Agreement at any time by mutual written agreement.

Termination of contract

83. These GTC may be terminated by either party at any time by giving notice of ordinary termination. The Parties agree to make the exercise of the right of ordinary termination subject to a period of 30 days. The Parties shall not be obliged to state the reasons for ordinary termination.

84. In the event of termination by either Party, the Customer's previously acquired rights to use under this Agreement shall continue, and the Contractor shall continue to provide the server and hosting services related to the Software Products, provided that the Customer meets its obligations to pay the fees required to maintain the Software Products, as set out in the Project Agreement.

85. In the event of termination of these GTC for any reason, all related project contracts shall also terminate (taking into account the cases under the previous clause), unless otherwise agreed by the parties in connection with the termination.

86. The Parties agree that they shall be entitled to terminate with immediate effect only in the event of a serious breach by the other Party of a material obligation under this Contract which is not remedied despite written notice and which is provided for in this Contract. The written notice shall provide for a minimum period of 15 days (unless otherwise provided for in this Contract) for the restoration of the contractual situation. The cases of termination with immediate effect are set out in this Contract, which is not exhaustive.

87. In the event of termination with immediate effect, the party exercising its right of termination shall be entitled to claim damages for any loss suffered as a result of the cause of termination.

88. In case of serious breach of contract by the Customer and immediate termination of this Agreement by the Contractor, the Customer's right of use shall also terminate. In the event of serious breach of contract by the Contractor, if the Customer terminates this Contract with immediate effect, the right of use shall be maintained, provided that the Customer has fulfilled its obligation to pay the corresponding fees.

89. If these GTC, the Project Agreement or the law entitles a Party to withdraw or terminate and that Party wishes to exercise its right of withdrawal or termination due to the occurrence of the conditions giving rise to it, it may do so by means of a unilateral written declaration in writing, sent by registered letter with acknowledgement of receipt to the registered office of the other Party, which shall be deemed to be a private document with full probative value. A declaration of withdrawal or termination shall take effect on the date on which

- the registered, return receipt requested has been received by the other Party,

-if the registered letter with advice of delivery has not been received by the other Party, for whatever reason, within 5 working days of the date of posting.

Miscellaneous provisions

90. The Customer agrees in advance that the Contractor may engage the services of assistants or collaborators in the performance of this contract.

91. By signing this contract, the Customer authorises the Contractor to use the Customer's name, trade mark and trademark as a reference on its website and to refer to this transaction as a

reference in negotiations with third parties. The Customer agrees that the Contractor's logo may be visible on the user interface of the software, which users can click on to navigate to its website.

92. If any term or provision of this Agreement is held to be invalid, the remaining terms and conditions of this Agreement shall be deemed severable and shall remain in full force and effect. Any provision which is found to be invalid shall be replaced by a provision agreed by the Parties or, failing that, by a provision which is consistent with the presumed intent of the Parties in accordance with this Contract. Neither Party may assign any of its rights or obligations under this Agreement without the prior written consent of the other Party.
93. The Parties agree to settle any disputes arising in connection with the legal relationship established by this contract primarily through out-of-court negotiations, failing which they shall resort to court. The parties agree that the District Court of Budakörnyéki shall have exclusive jurisdiction.
94. In matters not regulated in this contract, the provisions of the Civil Code and other applicable Hungarian legislation in force shall be followed.

Annex I - Specifications and workflows

Glossary

Software: a 2D and 3D presentation system to be developed according to the Customer's specific order, in accordance with the functional and technical specifications in Annex I.

Development: 2D and 3D presentation systems integrated into the Software, and the Software as a whole.

Modelling: the process by which virtual 3D models are produced from 2D plans and/or reference images.

3D Model: a file that can be used in 3D modelling and rendering software (e.g. 3d studio max, unreal engine etc...) to render a given shape, either in its original or in a reworked form.

Rendering: the process of creating 2D presentable images from 3D files. The resulting rendering is called a - **Render**.

Post-processing: the process of getting the Render 2D image editing software to a final, presentable state. In this phase, colour and light corrections are made, certain elements that may not be included in the render (vegetation, people, other accessories) are added and the mood is finalised. The result is a deliverable

Vision

Plan.

Web Sales Solution: a web-based, browser-accessible, database-connected home selection and presentation sales system.

Interactive Sales App: presentation software with database connectivity, optimised for a high-performance computer with touch screen, to provide maximum visual and animated experiences to support personal selling.

UI: User interface.

Introduction and general information

Below you will find the specifications, production workflows and milestones for each product currently offered by the Contractor, as well as a list of the required data deliverables. If multiple products or services are ordered as part of a project, the Contractor's Project Manager will prepare a consolidated project plan and data request based on these processes and data requirements, according to the needs of the project.

For each of the products detailed below, a key element of the process is the **production of 3D models**. The Contractor's Fee for the project includes the creation of the buildings, surrounding buildings and roads for the project.

In addition to these, almost without exception, all projects should include the following to achieve the right visual quality:

- Balcony / terrace furniture
- Potted plants for the terrace
- Garden vegetation, trees, shrubs
- Garden furniture
- People, whether moving or standing still
- Traffic - mainly cars, but occasionally buses, trams, etc.
- Other landmarks e.g.: electricity poles, railings, etc.

The Contractor has an extensive and detailed - continuously developed - 3D model database (model bank) of these landmarks. In the case of specific model types provided to the Contractor within the scope of the Customer Data Service, the Contractor can undertake to display them **without additional charge if:**

- The customer must also provide a 3D model of the object in question or
- Contractor's existing model bank contains the 3D model for the selected type.

- The Contractor does not have the required type in its model bank, but offers a similar type to the Client, who approves its inclusion in the project.

Other cases can be dealt with in the following framework:

- By buying the desired model online (3d model from online stores)
- By the Contractor preparing the type.

In such cases, the Contractor shall inform the Client in advance of the expected additional costs and, if approved by the Client, shall be entitled to such additional Fee.

Beyond Web Sales Solution product Summary

- The Web Sales Solution software is a real estate presentation system and **software product** optimized for web display.
- Examples of the expected functionality and appearance of the product are available at the link below:
<https://www.csatarka.property-sales-engine.com/#home>
<https://www.illes.property-sales-engine.com/>
- It can also be used in the most commonly used web browsers and their mobile versions.
- To use it, you need a stable broadband internet connection.
- The system has a live database connection, which is queried and updated up to every 10 minutes.
- The Contractor has presented the product, its functions and appearance to the Customer in detail. The Parties acknowledge this fact by their signature.
- The software is written in one language.

Details of main features and content

3D model of the building(s)

- A detailed, realistic spatial representation of the project.
- The building model will be designed according to the final architectural model provided by the Client.

3D model of the immediate environment

- A detailed spatial description of the immediate surroundings of the project. The environment is modelled in greater detail, closer to the project, to ensure a good view and visualisation.
- Modelling of the environment according to the condition of the photos taken on the date specified in the project contract.

Rotate 3D building and its surroundings

- The building model can be rotated in a full circle.

Real-time flat filter (3D and list view)

- A housing filter linked to the database allows real-time housing selection. The function displays the properties of the investment in 3D and in list view, colour-coded by the number of rooms.
- Properties can be filtered by floor area, floor, number of rooms and other information available in the database, making the selection process easier.

Favourites and apartment comparison

- You can compare floor plans and parameters of the apartments saved in your favourites.

Balcony view

- There is a 360 degree view from all balconies.

Walk

- It is possible to take a virtual walk along at least one route of your choice past the building

Level and floor plan integration

- Floor plans of all floors and the floor plan of all apartments are available for direct viewing.

Download floor plan in PDF

- The floor plan of any selected apartment can be downloaded directly in PDF format.

Request for quotation

- Group quote request function for the selected apartment or apartments. The system sends the enquiry to the email address provided by the client, with the details filled in on the form and the names of the selected apartments.

Personalised image

- Corporate identity colours, logo according to the client's company/project.

Content management system (CMS)

- In the administration interface provided with the software, you can edit the gallery elements and the data of the apartments.

Database interconnection

- Connecting the software to the database (configuration or API connection)

Home filter configuration

- Set the filters to be displayed in the filter panel: floor area, floor, room number.

Automatic software update

- The software will be updated remotely and automatically in case of a software update.

Insert into website

- Preparing the integration of the software into the project website

Hosting

- By using the hosting service, the Contractor provides the server and other background services necessary for the operation.

Production and reconciliation workflow

Project launch:

- Customer **data reporting**.
- Issues raised for **discussion**.
- **Start creating the 3D scenes** needed to create the visual content.
- **Start building** the UI and database of a **web application**.

Possible inadequate data provision (e.g. mainly but not exclusively: not providing the actual planned 3d model, building geometry changes after the start of the work, database changes, etc..) may result in significant additional costs and time delays depending on the impact on the project.

Inter-work presentations:

- **Presentation of** the working status to the Client.
 - The version presented may contain elements that are incomplete or unfinished in terms of functionality and appearance, both in terms of the web application and the content uploaded.
- **The Parties shall agree on** further actions, possible changes and the **further course of finalisation of the product in** consultation with the Customer.

You may have up to **two (2) rounds of consultation** within this milestone. The Client shall have a maximum of 5 to 5 working days to review and test the working draft submitted by the Contractor, during which the Client may send its comments to the Contractor. (If the Client so requests, additional rounds of coordination and modifications OR modifications to already approved elements may entail additional costs or even a change of deadline.)

Product finalisation - Start of the test period:

- The Contractor shall finalise the product, both in terms of web design and visual content, on the basis of the agreement(s).
- The completed product is handed over to the Customer, the Test Period starts.

Final handover - takeover:

- After the successful completion of the test period, the product will be activated by the Contractor on the previously agreed link.
- The customer issues a certificate of performance.

Data to be supplied by the Customer for production

Basic project information:

- Project name
- Project location
 - (Map link / GPS coordinate)
- Is the aim of the scheme to sell or rent out homes?
- How many housing units will there be in the scheme?
- How many and in which languages should the software be available?
- In which currency should prices be displayed?

Investment-related data reporting:

- Exact address and location of the project
- Final architectural 3D cad model
- Final technical drawings / facades, sections
- Enclosures, use of materials
- Garden design

Graphical content or underlying material to be displayed in software:

- Project logo and
 - (image/vector format)
- Project "favicon" and
 - (image/vector format)
- Façvulati manual
 - PDF
- Corporate identity colours
 - Colour code(s)
- Font
- Sales floor plans
 - / .png / .jpg / PDF
- Sales floor plans
 - / .png / .jpg / PDF
- Sales floor plans cut out of the apartment floor plan
 - / .png / .jpg / PDF - 2048*2048 pixel
- Information to be displayed on the map
- Positions of static points to be displayed
- Should the colouring of apartments be status-based or room number-based?
 - And also their colour code(s) (available/reserved/sold)
- 360 Drone panorama / 360 render - for map function
 - Positions and design of these points to be indicated

- Pictures and texts in the gallery

Request for information services related to the database:

- Dwellings data
 - XLS, JSON, SQL formats or from a live database connection (e.g. Realpad)
 - The database should contain all the data to be displayed in the housing data sheets - or elsewhere in the software related to them:
 - Size, room number, price, room list and dimensions etc.
 - If the User wishes to connect the Web Sales Solution to his own database, read-only access to the database is required.

Other information

- Where does clicking on the main (top left) logo navigate to?
 - link
- Where to navigate when clicking on the right also logo (powered by)?
 - link
- Privacy notice and/ or link to the ASF
- Fields to be displayed on the quote request form, list of data to be provided by the user.
 - How this data is transmitted (e.g. e-mail, spreadsheet / CRM contact)
- Should a tracking code be included?
 - PL: google analytics / facebook pixel
- Which email address should we create the admin panel registration for?
 - Email address + name

Non-mandatory, but a data release to assist in the preparation of the project:

- Photos of the site to help you create the most accurate virtual environment possible
- Sightseeing plans
- (more) Reference Drone footage
- Expectations about the representation of people
- Traffic, ideas for transport
- Other aspects

If the Customer does not - or only partially - declare any of these, the Contractor shall decide on the remaining issues in consultation with the Customer, using its best judgement and in the interest of the project.

Beyond Interactive Sales App product Summary

- The Interactive Sales App **software product** is a presentation system optimized for running on a target computer and its associated touch screen display (on site) (if required, the system can also be used from a web browser - this should be specified in the project contract).
- The expected operation and appearance of the product has been fully demonstrated by the Developer to the Customer, who acknowledges this fact by signing the Agreement.
- A broadband, wired internet connection is required for the software to work properly.
- The Contractor has presented the product and its functions in detail to the Customer. The Parties acknowledge this fact by their signature.
- The software is written in one language.

Details of main features and content

3D model of the building(s)

- A detailed, realistic spatial representation of the project.
- The real estate investment and its immediate surroundings are modelled and presented in detail.
- The building model will be designed according to the final plans provided by the Client

3D model of the immediate environment

- A detailed spatial description of the immediate surroundings of the project.
- In order to ensure a good view and perspective, the buildings in the immediate vicinity of the project are modelled in greater detail as the project approaches. The exact list of these will be defined on a project by project basis.
- Infographic with points of interest in the immediate environment.
- The model of the environment is produced as of the date specified in the Project Agreement.

Rotate 3D building and its surroundings

- The 3D scene can be freely walked around, showing the building from all angles.

Living environment

- Animated characters, cars and environments are placed.

Interactive map

- A 2D map showing the services available around the project, broken down by theme.

Video tutorial

- A 30mp video generated from the 3D scene of the Interactive Sales App, with the project logo at the beginning and end, if required.

Dynamic compass

- As the building rotates, the compass moves, always showing the current orientation.

Time of day change

- Allows you to select any time of day between 8-20h for both winter and summer sun exposure.

Top view and measurement function

- The building and its surroundings can be viewed from above. Dimensions are illustrated.
- In top view, it is possible to measure the distance between two arbitrary points.

Teleportation

- Hold your finger on a point for 3 seconds to change your position within the 3D scene.

Standby mode

- Automatic playback of the transition video after 10 minutes of inactivity.

Real-time housing filter

- A housing filter linked to the database allows real-time housing selection. The function displays properties in space, colour-coded by the number of rooms.
- Properties can be filtered by floor area, floor, number of rooms and other information available in the database, making the selection process easier.

Balcony view

- It is possible to look around and walk around 360 degrees from all balconies.

Dwelling identification

- Shows where the selected dwelling is located in the 3D model.

Level and floor plan integration

- Floor plans of all floors and floor plans of all apartments are available for direct viewing.

Floor plan printing

- The floor plan of any selected apartment can be printed immediately using the default printer.

Favourites and apartment comparison

- The floor plans and parameters of the apartments saved as favourites can be compared and retrieved at any time during the presentation.

Photo gallery

- Built-in gallery to display visuals and other marketing materials.

"Take it home" feature

- Share a snapshot or panoramic photo taken during the presentation by scanning a QR code with the customer's phone.

Personalised image

- Corporate identity colours, logo according to the client's company/project.

Content management system (CMS)

- In the administration interface provided with the software, you can edit the gallery elements and the status of the apartments (e.g. available/ sold).

Database interconnection

- Connecting the software to the database (configuration or API connection)

Home filter configuration

- Set the filters to be displayed in the filter panel: floor area, floor, room number.

5 years server service

- Ensuring a suitable database connection for the Interactive Sales App for 5 years after the software is installed - if an extension is necessary, the parties will agree before this expiry date.

System requirements and operating conditions

- The Contractor undertakes to ensure the proper functioning of the software if the Customer will operate it on the hardware and software system specified by the Contractor.
- The Contractor shall provide the Customer with a brochure containing the current technical requirements.
- A stable internet connection is required.
- The Contractor shall not be liable for the correct functioning of any software installed or run by the Customer which is not in accordance with the specifications.
- The procurement and installation of the hardware components for running the Interactive Sales App, as well as their maintenance and supervision - unless otherwise specified in the project agreement - are the responsibility of the Customer.
- If the Contracting Entity entrusts the Contractor with these maintenance and servicing tasks for certain projects, these tasks shall be provided for in the Project Contract. These tasks are generally the following:
 - Installing workstation(s), installing and configuring the appropriate software.
 - Maintaining them in a state suitable for running the Interactive Sales App by checking them periodically.
 - In the event of a hardware failure, to carry out the servicing process with a reasonable deadline, with delivery and installation.
 - Providing advice and assistance to the Customer on the operation and use of the computer.
 - In case of special events and exhibitions (e.g. housing expo), delivery and on-site installation of computers

Production and reconciliation workflow

Project launch:

- Customer **data reporting**.
- **discussing the** issues raised.
- **Start creating the 3D scenes** needed to create the visual content.
- **Start building the UI and database of the Interactive Sales App.**

Possible inadequate data provision (e.g. mainly but not exclusively: not providing the actual planned 3d model, building geometry changes after the start of the work, database changes, etc..) may result in significant additional costs and time delays depending on the impact on the project.

Inter-work presentations:

- **Presentation of** the working status to the Client.
 - The version presented may contain elements that are incomplete or unfinished in terms of both functionality and visual elements.
- **The Parties shall agree on** further actions, possible changes and the **further course of finalisation of the product in** consultation with the Customer.

A maximum of two **(2) rounds of consultation** is possible within this milestone. The Client shall have a maximum of 5 to 5 working days to review and test the working draft submitted by the Contractor, during which time the Client may send comments to the Contractor.

The presentation(s) can be made on the target computer, if it is already available to the Client at that time, or by using a web streaming service.

(In case of such a request by the Client, additional rounds of coordination and modifications OR modification of already approved elements may entail additional costs or even modification of deadlines.)

Product finalisation - Start of the test period:

- The Contractor shall finalise the product, both in terms of the structure of the programme and the visual content, on the basis of the agreement(s).
- The completed product is handed over to the Customer, the Test Period starts.

Final handover - takeover:

- After the successful completion of the test period, the Contractor shall transfer the completed product to the customer's target computer or computers.
- The customer issues a certificate of performance.

Data required from the Customer

Investment-related data reporting:

- Exact title of project
- Final architectural 3D cad model
- Technical drawings / facades, sections
- Use of materials for cladding
- Garden design

Graphical content or underlying material to be displayed in software:

- Project logo and
 - (image/vector format)
- Project "favicon" and
 - (image/vector format)
- Façulati manual
 - PDF
- Corporate identity colours
 - Colour code(s)
- Font
- Sales floor plans
 - / .png / .jpg / PDF
- Sales floor plans
 - / .png / .jpg / PDF
- Sales floor plans cut out of the apartment floor plan
 - / .png / .jpg / PDF - 2048*2048 pixel
- Information to be displayed on the map
- Positions of static points to be displayed
- Should the colouring of apartments be status-based or room number-based?
 - And also their colour code(s) (available/reserved/sold)
- 360 Drone panorama / 360 render - for map function
 - Positions and design of these points to be indicated
- Pictures and texts in the gallery

Request for information services related to the database:

- Dwellings data
 - XLS, JSON, SQL formats or from a live database connection (e.g. Realpad)
 - The database should contain all the data to be displayed on the housing data sheets - or elsewhere in the software related to them:
 - Size, room number, price, room list and dimensions etc.
 - If the User wishes to connect the system to his/her own database, read-only access is required for the database query.

Non-mandatory, but a data release to assist in the preparation of the project:

- Photos of the site to help you create the most accurate virtual environment possible

- Sightseeing plans
- Drone footage
- Expectations about the representation of people
- Traffic, ideas for transport
- Other aspects

If the Client does not - or only partially - comment on these matters, the Contractor shall decide on these matters in its best judgement and in the interest of the project.

Virtual tour

Summary

- The Virtual Tour is a web-based **software product that** allows you to switch between panoramic points, where you can tour the different areas of the project. **Main features:**
 - Map - showing the position of points
 - Switch between points
 - 360-degree rotatable views
- These points can be taken from interiors, eaves and terraces, or even panoramic drone shots.
- They can also be produced by creating 3D content that is fully virtual or embedded in a photo.
- For an example of how the product is expected to work and be released, see the demos available at the following links:
Droneos Interactive Location Demonstration: https://property-sales-engine.com/panorama/CORDIA/Corvin_next/drone/
Telek walkthrough: https://www.property-sales-engine.com/panorama/I6_Kert2_web/
- The Contractor has presented the product and its functions in detail to the Customer. The Parties acknowledge this fact by their signature.
- These details - i.e. the number of points, their location and whether they are virtual or photo-embedded content - should always be set out in the project contract, i.e. the location of the tour points and the way they are produced.
- The software is produced in one language, but can be produced in several languages if required.

Production and reconciliation workflow

- Provision of information to the client - **Agreement, Start of work.**
- Selection of viewpoints with the client - **Client Approval**
- Start modelling and building a 3D scene from the data and information provided and start programming.
- Develop selected views as agreed (lights, textures, details, people, traffic, etc..)
- Inter-work status presentation - **Client consultation - two rounds**
- Developing and reworking the necessary changes and further details based on feedback
- Presentation of the pre-finalisation status - **Client Approval**
- Finalising and reworking the tour based on comments and feedback, and then handing it over to the Client.
- After the end of the **test period**, the Customer shall issue a certificate of performance.

Subsequent modification of an approved milestone may involve additional costs or changes to the deadline.

Data required from the Customer

- Exact title of project
- Final architectural 3D cad model
- Technical drawings / facades, sections
- Use of materials for cladding
- Garden design
- Information to be displayed on the map

Non-mandatory, but a data release to assist in the preparation of the project:

- Photos from the scene
- Previous Sight Plans
- Drone footage
- Expectations about the representation of people
- Traffic, ideas for transport
- Plant information
- Other aspects

If the Customer does not - or only partially - declare any of these, the Contractor shall decide on the remaining issues in consultation with the Customer, using its best judgement and in the interest of the project.

Sight plan Summary

- High visual quality visual designs of building exteriors and interiors of apartments in 4k resolution, PNG or TIFF format, graphic product
- The aim of these images is to present the architectural project in an aesthetic, realistic way, highlighting its important aspects and making it presentable.
- Realistic 3D models will be used to create realistic lighting effects, textures, materials, vegetation, traffic and people (if they are visible and desirable in the view).
- Viewpoints will be set from eye level or bird's eye view.
- The Customer may determine the required mood of the images, otherwise the Contractor shall make a proposal.
- Examples of the product's visual appearance, quality and style can be found at the links below:
https://drive.google.com/file/d/1r4YrOq_uAaSfJbcPoZ_NaDOVCvWRVqCe/view?usp=share_link
https://drive.google.com/file/d/1wNFEKlKnyYM5ySWw6ZbVG9QRxDZ9vFAv/view?usp=share_link
- The Contractor has presented the Product to the Customer. The Parties acknowledge this fact by their signature.

Production and reconciliation workflow

- Provision of information to the client - **Agreement, Start of work.**
- Selection of viewpoints with the client - **Client Approval.**
- Start modelling and building a 3D scene from the data and information provided.
- Develop selected views as agreed (lights, textures, details, people, traffic, etc..)
- Presentation of the state of play - **Client consultation - two rounds**
- Developing and reworking the necessary changes and further details based on feedback
- Presentation of the pre-finalisation status - **Client Approval.**
- Finalizing and reworking the images based on comments and feedback, and then **handing them over to the Client.**

Subsequent modification of an approved milestone may involve additional costs or changes to the deadline.

Data required from the Customer

- Exact title of project
- Final architectural 3D cad model
- Technical drawings / facades, sections
- Use of materials for cladding
- Garden design

Non-mandatory, but a data release to assist in the preparation of the project:

- Photos from the scene
- Previous Sight Plans
- Drone footage
- Expectations about the representation of people
- Traffic, ideas for transport
- Plant information
- Other aspects

If the Customer does not - or only partially - declare any of these, the Contractor shall decide on the remaining issues in consultation with the Customer, using its best judgement and in the interest of the project.

Architectural animation

Summary

- ~30 seconds long animation composed of several camera movements - set according to the finished visuals - with music and, if required, intro and outro Logo or text placement.
- The animation available at the link below is an example of the expected product launch:
 - <https://youtu.be/NhkGloruqPo> (unlike the specification, the client has ordered an infographic for the project, which would not normally be part of such a video)
- The Contractor has presented the product and its characteristics in detail to the Customer. The Parties acknowledge this fact by their signature.

Technical information:

Resolution: full HD / 24 frames per second

Format: mp4

Production and reconciliation workflow

- Following the preparation of the visual plans, the Contractor shall set camera movements of approximately 3-5 seconds from the given views.
- **The** Customer can select the movements he likes from these and can also propose modifications.
- After discussing these planned camera movements with the Client, he will draw up a plan of the final cuts and movements of the planned animation - still in "preview" quality - and present it to the Client.
- At this stage, the music and the project logo are already included (if requested by the client) - **One round of consultation and modification.**
- If the Customer approves the draft, the Contractor will render and **deliver the final quality animation.**

Subsequent modification of an approved milestone may involve additional costs or changes to the deadline.

Data required from the Customer

- Exact title of project
- Final architectural 3D cad model
- Technical drawings / facades, sections
- Use of materials for cladding
- Garden design

Non-mandatory, but a data release to assist in the preparation of the project:

- Photos from the scene
- Previous Sight Plans
- Drone footage
- Expectations about the representation of people
- Traffic, ideas for transport
- Plant information
- Other aspects

If the Customer does not - or only partially - declare any of these, the Contractor shall decide on the remaining issues in consultation with the Customer, using its best judgement and in the interest of the project.